

Arctic Wolf® Aurora™ Endpoint Security

ONBOARDING SERVICES



Minimize Time to Value, Maximize Effectiveness

The effectiveness of any endpoint security solution depends not just on the tool itself, but also on how well it's implemented and configured. Many organizations face challenges getting their security tools properly set up — whether due to unfamiliarity with the solution, complexity of the tool, limited in-house expertise, or concern over potential business disruption.

These hurdles often prevent teams from realizing the full value of their investment. In a world where cyber attacks happen in minutes, every moment counts when it comes to getting to a secure and properly configured state. While cyber hygiene is frequently cited as essential to a strong security foundation, properly configuring the tools you've invested in is equally critical to long-term success.

Arctic Wolf's onboarding services for Aurora Endpoint Security are designed to help customers accelerate their path to security without overburdening internal teams or disrupting critical systems and workflows. Our expert team delivers a white-glove, customized experience that drives faster time to value, enhances operational effectiveness, and eliminates onboarding complexity.



Speed Up Time to Value

We help to minimize the time it takes for your investment to start delivering results



Maximize Operational Effectiveness

Seasoned security experts tailor configurations to your specific needs



Avoid Onboarding Complexity

Our team does the heavy lifting, navigating you through a clearly defined process

1 Onboarding Kickoff and Planning

- MyAccount Setup
- Tenant Creation
- Tenant Feature Enablement
- Tenant Access
- Installation Guidance for Protect and Focus agents

2 Configuration

- Configure Default Policies
- Configure Endpoint Platform
- Configure 2FA / SSO
- Console Overview and Walkthrough

3 Implementation and Tuning

- Threat Review
- Memory Exploit Review
- Script Control Review
- Ruleset Alert Review
- Policy Tuning

4 Transition to Steady State

- Final Knowledge Transfer
- Report Setup
- Reporting Review
- **Product Only Offering:** Transition to Customer
- **Managed Offering:** Transition to Quarterly Check-In Cadence



Security Tailored to You

Our proven methodology, developed through extensive experience across a variety of industries such as healthcare, manufacturing, and financial services, enables us to tailor the onboarding process to your specific business context, risk profile, and goals.

With our end-to-end service, you'll receive:

- A dedicated project manager to support you throughout the entire process
- A comprehensive project plan with detailed timelines
- A full deployment roadmap with guided walkthroughs
- Weekly working sessions to ensure steady progress
- A dedicated Aurora Endpoint Security engineer for hands-on support

Partnering With You

Our specialized team works side by side with you to ensure your solution is configured correctly from the start. We provide hands-on training and guide you through the console, actively configuring each component together with you. This collaborative approach allows your team to see the product in action, learn best practices from seasoned experts, and gain confidence in understanding how it works.

By combining your deep knowledge of your organization's environment with our product and security expertise, we help minimize disruption and enable you to realize value faster with a seamless, effective implementation.



30-90 days*

*Depending on environment complexity and customer participation



©2025 Arctic Wolf Networks, Inc., All Rights Reserved. Arctic Wolf, Arctic Wolf Platform, Arctic Wolf Security Operations Cloud, Arctic Wolf Managed Detection and Response, Arctic Wolf Managed Risk, Arctic Wolf Managed Security Awareness, Arctic Wolf Incident Response, and Arctic Wolf Concierge Security Team are either trademarks or registered trademarks of Arctic Wolf Networks, Inc. or Arctic Wolf Networks Canada, Inc. and any subsidiaries in Canada, the United States, and/or other countries.

AW_DS_AURORA CBOARDING SERVICES_0925

Aurora Endpoint Security onboarding services are available to purchase standalone with:



Aurora Protect



Aurora Endpoint Defense

Onboarding services are required as part of:



**Aurora Managed
Endpoint Defense**



**Aurora Managed
Endpoint Defense
On-Demand**

About Arctic Wolf

Arctic Wolf® is a global leader in security operations, delivering the first cloud-native security operations platform to end cyber risk. Built on open XDR architecture, the Arctic Wolf Aurora™ Platform operates at a massive scale and combines the power of artificial intelligence with world-class security experts to provide 24x7 monitoring, detection, response, and risk management. We make security work!

For more information about Arctic Wolf, visit arcticwolf.com.

Learn more about
Aurora Endpoint Security.

Speak to an
Arctic Wolf Sales Representative.